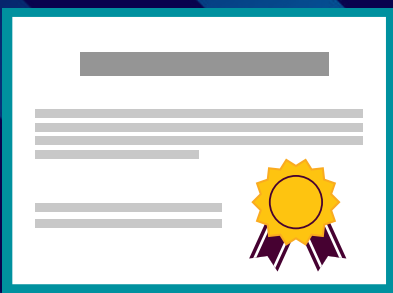
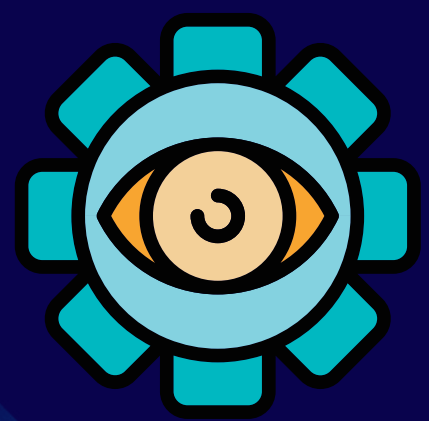


# ITIL 4 Delivers Outcomes and Value for Customers

**FOR THOSE SEEKING TO LEAD  
ITSM PROGRESSION TO ITIL 4  
MASTER. THESE ARE THE  
MINIMUM REQUIREMENTS:**

Demonstrated mastery of all ITIL 4 practices through implementation of best practices.

1

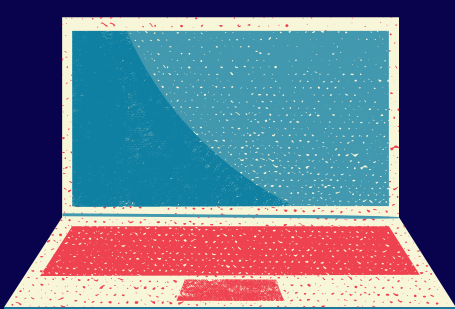


2

Achieved ITIL 4 MP certification.

At least 5 years ITSM experience including leadership, managerial, or higher management advisory roles.

3



4

There is no syllabus. Instead, the individual must completed assignments covering an implementation of ITIL practices that are best of breed. Each assignment is evaluated for value creation and assessed by accredited ITIL master practitioners.