#### Misconception



#### Reality

Silver bullet for all Natural Language Processing (NLP) tasks

LLMs are powerful tools, but not a onesize-fits-all solution.

#### Solution

Evaluate traditional NLP techniques or architectures (such as BERT) that may be more suitable for specific problems, especially those that need analysis (not generation)

#### Misconception



## Reality

One-Shot Prompting

Despite impressive research and academic examples, LLMs typically require multiple examples in a prompt to deliver meaningful results for a complex task

#### Solution

Try few shot prompting with several specific relevant examples to guide the model towards desired output

## Misconception



## Reality

Perfect Intent Understanding

LLMs may not always grasp user intent or context. Additional information or clarification might be necessary for accurate responses which could affect solution architecture

#### Solution

Use prompt engineering techniques like Chain-of-thought (CoT), Reason-Action (ReAct) or Tree-of-thought (ToT) to get better results

#### Misconception

## Reality

Minimal Data Fine-Tuning

Fine-tuning for specific tasks often demands substantial task-specific data for optimal performance. An undertrained LLM could lead to performance degradation with time when data encountered in production is no longer similar to that used in fine-tuning

## Solution

The choice between Retrieval Augmented Generation (RAG) and fine-tuning should be carefully made. In most cases, when ground truth data is dynamic, RAG is the better solution



## Misconception

Bigger is Better

# Reality

Large foundation models are trained to provide acceptable results to the average retail users. However, for enterprise applications, smaller and niche models can not only save money

but also provide higher-quality output

Experiment with smaller, niche models. Consider how these models can be used in tandem with larger models, for multi-step LLM generation. Fine-tune smaller models when required

**Solution** 



# Misconception

# Reality

Retrieval Augmented Generation (RAG) is the solution to all search problems

Not all RAG implementations deliver a quality search user-experience

# Solution

- 1. Experiment with different embedding models to determine which provides the best results on your searchable data assets.
- 2. Refine how data assets are broken into 'chunks' for the vector database.
- 3. Explore using tag extract and context analysis to provide additional metadata during the pre-processing data assets fed into the vector database.