

# Selection and Provision of Pro Bono Consulting Days and Discounted Services Policy Document

#### Introduction

At IBRS, we recognise the vital role that not-for-profit organisations play in enhancing community well-being and promoting social equity and mobility. This policy outlines the criteria and procedures for selecting and providing pro bono consulting days and discounted research and advisory services to these organisations. Our goal is to support initiatives that align with our commitment to leveraging technology and expertise for community betterment.

### Commentary

Many not-for-profit organisations face challenges similar to, if not more complex than, those encountered by commercial entities, particularly in the realm of technology. However, they often lack the financial resources to access top-tier ICT expertise. IBRS is uniquely positioned to address this gap. We can provide valuable advice, mentorship, and upskilling opportunities to their dedicated ICT staff. By applying our extensive experience and knowledge, we aim to empower their teams to effectively meet their social building objectives and enhance their operational capabilities.

## **Policy Objectives**

Support Community Building: To assist not-for-profit organisations that are dedicated to improving social equity and social mobility within their communities.

Leverage Expertise: To utilise the skills and knowledge of IBRS employees to address the specific needs of community-focused organisations.

Foster Partnerships: To build lasting relationships with not-for-profit organisations that share our values and objectives.



### Eligibility Criteria

To qualify for pro bono consulting days or discounted services, not-for-profit organisations must meet the following criteria:

- Mission Alignment: The organisation must have a clear focus on community building, social equity, or social mobility. This may include programmes that address education, workforce development, health, housing, or other relevant areas.
- 2. **Non-Profit Status**: The organisation must be registered as a not-for-profit entity and provide evidence of its status.
- Impact Potential: The organisation should demonstrate a potential for significant positive impact within the community. This may include metrics related to the population served, the scope of programmes, or previous outcomes.
- 4. **Project Specificity**: The organisation must present a clearly defined project or initiative that would benefit from IBRS's consulting or advisory services.

#### **Selection Process**

- Application Submission: Interested organisations must submit an application outlining their mission, the specific project for which they seek support, expected outcomes, and how the support will enhance social equity or mobility.
- Review Committee: A committee comprising members of the IBRS CSR
   Committee and relevant subject matter experts will review applications
   quarterly. The committee will evaluate submissions based on the eligibility
   criteria and the potential impact of the project.
- 3. **Decision Notification**: Selected organisations will be notified within four weeks of the application deadline. Unsuccessful applicants may be offered feedback to strengthen future applications.



#### **Provision of Services**

- Consulting Days: The number of pro bono consulting days provided will be determined based on the project's scope and the needs of the organisation.
   Each project will be assigned a dedicated team of IBRS consultants.
- Discounted Services: Organisations may also receive discounted rates for additional advisory services beyond the pro bono allocation. The rates will be determined based on the organisation's budget and the potential impact of the work.
- Project Management: IBRS will assign a project manager to oversee the
  delivery of services, ensuring that the organisation receives the support needed
  to achieve its goals.

### Reporting and Evaluation

- Impact Reporting: Recipients of pro bono or discounted services will be required to provide feedback and impact reports after the completion of the project. This may include metrics related to the project's outcomes, lessons learned, and future needs.
- Continuous Improvement: IBRS will use feedback from participating
  organisations to evaluate the effectiveness of this policy and make necessary
  adjustments to improve impact and service delivery.

#### Conclusion

Through this policy, IBRS is committed to supporting not-for-profit organisations that are dedicated to improving social equity and mobility in our communities. By leveraging our expertise and resources, we aim to foster meaningful change and empower organisations to achieve their missions.



## Approval

This Policy for Selection and Provision of Pro Bono Consulting Days and Discount	ed
Services has been approved by the IBRS Executive Team as of [Date].	

For further enquiries or to apply for pro bono consulting or discounted services, please contact IBRS