

## Agenda

- Introduction
- Understanding Value Creation and Value Capture
- Strategic Value Realisation (SVR)<sup>1</sup> with Outcome-Based Procurement
- Commercial Excellence Beyond Price
- Strategic Early Market Engagement
- Operationalising Cost Modelling
- Aligning AI Cost Drivers and Pricing Mechanisms
- Implementing Performance-Based Contracting
- Internal Stakeholder Alignment and Governance
- Mitigating Risks of Value Leakage & Coopetition
- Fostering Long-Term Partnerships
- Transitioning from Vendor Management to Value Orchestration

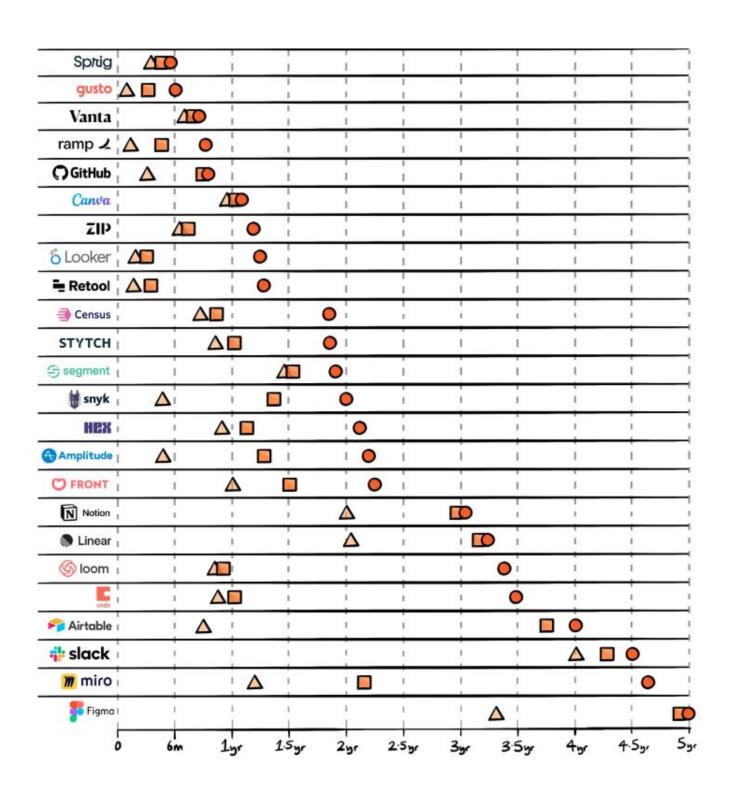


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## From Idea to Product Market Fit (PMF)<sup>1</sup>



1. 'A guide for finding product-market fit in B2B', Lenny's Newsletter, 2023.



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## Introduction



#### **Intangible Assets in B2B Tech**

Data, intellectual property, and algorithms

Relationships and digital ecosystems



## Strategic Value Realisation (SVR) Hyper-Cycles

Rapid

Time critical



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## Understanding Value Creation & Capture



Four-Stage Value Cycle

Innovation

Value creation

Competition

Value capture



Network and Ecosystem Effects

Amplify value

Increase value

Create sustainable markets



**Early Movers** 

Dominate markets

Dictate terms



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## Navigating SVR with Outcome-Based Procurement



## Link Supplier Payments to Key Results

Not supplier inputs or outputs



#### **Al Cost Drivers**

Compute, talent, data, infrastructure, compliance



#### **Collaborative**

OKR Definition

Essential

for success



## **Contract Structures**

Pay for performance
Immutability
Governance



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## Commercial Excellence Beyond Price



## Adaptive Roadmaps and Living Requirements

Contracts evolve

Scope and price dynamically linked



## Foster Ecosystem Competition

Preferential access



#### Mitigate Value Leakage

Data

ΙP



## Link Payments to KPIs

Reward for performance

Control escalation



#### Secure Audit Rights

Trust but verify

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## Strategic Market Engagement



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## **Engage Suppliers Early**

Clarify needs and approaches

Test innovation claims



## Use Dialogue-Supporting Frameworks

Competitive dialogue

Innovation partnerships



## **Embed Collaborative Elements**

Workshops and pilots

Outcome-based specifications



### Focus on Solution Fit and Innovation

Best SVR solution

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## Operationalising Cost Modelling



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## Parametric and Activity-Based Costing

Relevant data and parameters

Objective, evidence-based

Adaptable to project changes



#### **Cost Categorisation**

Complexity

Consumption

Business impact



#### Technology Business Management (TBM) Frameworks

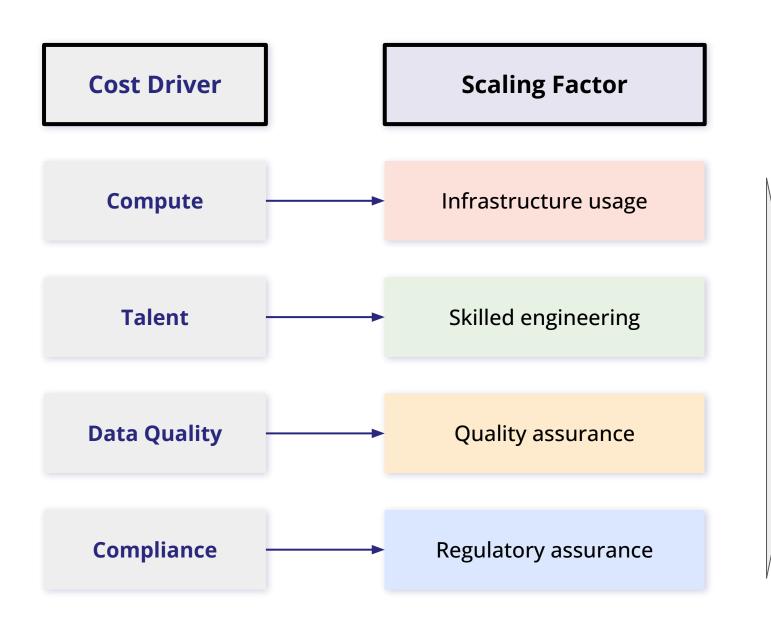
Transparency

Benefit alignment

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## Aligning AI Cost Drivers and Pricing Mechanisms

Al Cost Drivers and Scaling Factors



#### **Commercial Considerations**

- Reflect unique cost behaviours
- Predictable, controllable

#### **Performance-Based Pricing**

- Aligns costs with measurable business outcomes
- Shares risk and incentivises innovation
- Collaborative KPI objective



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# Implementing Performance-Based Contracting



Payment Triggers

Clear

Specific



Measure Performance

Baseline

Rigorous



**Automated Settlement** 

Approvals

**Audits** 



Use **Explainable AI** 

Value attribution



Continuous Procurement Engagement

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## Internal Stakeholder Alignment and Governance



## **Collaborative Engagement**

Business

IT

Procurement

Legal

Finance

HR



## **Executive Sponsorship**

Critical success factor



## Real-Time KPI Dashboards

Transparent
Contract governance



## **Shared Accountabilities**

Promote success
Eliminate mediocrity

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## Mitigate Value Leakage & Control Coopetition



## Anticipate and Mitigate Data/IP Leakage Risks

Innovation

Value creation

Competition

Value capture



## **Establish Coopetition Firewalls**

Amplify value

Increase value

Create sustainable markets



## Control Ecosystem Dependencies

Dominate markets

Dictate terms



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## Fostering Long-Term Partnerships



#### Regular Contract Reviews

Metrics

Role

Pricing



## Pay for Performance

Tiered incentives

Reward overperformance



## Pilot-to-Production Clauses

Control

Scale innovations

Predictable



## **Continuous Communication**

Transparency

Open dialogue

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## Transitioning to Mutual Value Capture



#### Move Beyond Transactional Vendor Oversight

Metrics

Role

Pricing



## Use Co-Investment Models and Innovation Platforms

Foster commitments



## Embed Real-Time KPI Monitoring Into Contract Governance

Governance

Mutuality



## **Embed Ecosystem Participation Mechanisms**

Benefits sharing

Interests' alignment

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## Wrap-Up

Today's Key Themes

- Adapting procurement
- Outcome-based contracts and pricing
- Collaboration and coopetition
- Transparency

Encourage Application of SVR Frameworks

- Early engagement
- Modern cost governance



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